## 201801 - Public report

## Unscheduled:

- · January 25th: The link to UU2 was down. The reason was an unannounced planned maintenance by 3rd party supplier that didn't reconnect the
- January 24th: Riksarkivet Fränsta was down due to a fiber break.
- January 16th: Link to UMU2 from our router in Sundsvall was down. The link came up after MIC to the corresponding interface was restarted. Later the optics of the card was replaced.
- December 23rd: Our router in Stockholm tug-r1 was unreachable due to a bug that will be fixed in a later release.
- December 22nd: We had Errors on the FPC towards GU causing the BGP session to go down. Resolved by restarting the FPC and later replaced

## Scheduled:

- January 29th: A planned software maintenance was performed on Sunet Adobe Connect system.
- January 25th: The Zoom service was unavailable due to a planned switch maintenance in ÓRE, DK.
- January 17th: Subprovider performed fiber maintenance affecting the stretch between Holmagärde (HGE) and Halmstad (HSD1).
- January 16th: Zoom servers are moved to a new network.
- January 15th: A faulty card in the router gbg7-r2.sunet.se in Gothenburg was replaced.
  January 8th: Software upgrade was performed on our core router in Gävle (sbo-r1).
- January 2nd: A planned software maintenance was performed on SUNET Adobe Connect system.

Scope	Unscheduled	Scheduled	Total
Hardware	1 pcs 05:7	1 pcs 00:17	2 pcs 05:24
Link	3 pcs 1d 6:54	1 pcs 00:01	4 pcs 1d 6:55
None	1 pcs 00:51	1 pcs 00:17	2 pcs 1:08
Routing	0 pcs	0 pcs	0 pcs
Software	0 pcs	4 pcs 11:26	4 pcs 11:26