## 201110 - Public report

## Unscheduled:

- October 19th: An unannounced planned maintenance by our fibre supplier caused an outage on UMU's red uplink.
- October 19th: A faulty transmission card caused outages for KAU's green uplink to SUNET.
- October 11th: A power outage in Stockholm, followed by a UPS failure caused outages on customer links and services. A complete RFO has been distributed via email.
- October 6th: A faulty 10G aggregation module in one of our transmission nodes in Göteborg caused several outages for CSB.

## Scheduled:

- · October 26th: A service affecting maintenance was performed in order to resolve an issue with an optical node on the West Green network.
- · October 20th: A faulty transponder card in Örebro was replaced. This caused 12 minutes of reduced redundancy to Karlstad Universitet.
- October 19th: A faulty module in Göteborg was replaced affecting CSBs connection to the SUNET red network.
- · October 16th: Our supplier performed a planned fiber maintenance in Eslöv affecting the SUNET south green network.
- October 14th: To improve redundancy in the south red network fiber rerouting was performed between Lästringe and Stockholm. The rerouting
  was successful and all services was restored.
- October 12th: A planned maintenance was performed in order to improve redundancy in the West Red network.

Scope	Unscheduled	Scheduled	Total
Hardware	3 pcs 10:46	3 pcs 00:33	6 pcs 11: 19
Link	1 pcs 02:38	3 pcs 02:24	4 pcs 05: 02
None	0 pcs	0 pcs	0 pcs
Routing	0 pcs	0 pcs	0 pcs
Software	0 pcs	0 pcs	0 pcs