

202211 - Public report

Unscheduled:

- November 29th: The link between sthb-r1 - ume8-r1 went down due to an unannounced maintenance.
- November 19th: FPC errors on router tug-r2 that affected the link towards NRM. All services were restored after a reboot of the card.
- November 16th: The link between sites ARE64 (Järpen) and OSD (Östersund) was down. Service partially restored after fiber was repaired. Service between Trondheim - Narvik troubleshooting continues in SUNETTICKET-8249.
- November 16th: The link between sites GLV1 (Gällivare) and JKK1 (Jokkmokk) is showing high reflection near Gällivare after planned maintenance. Problem was solved after provider moved the circuit to another fiber pair.
- November 15th: After planned maintenance SUNETTICKET-8221 it wasn't possible to calibrate optical amplifier due to high reflection. After technician cleaned patches and contacts in site Gussa Svenstorp we managed to calibrate and services got restored.
- November 14th: The link between GBG7 - VLA flapped for a few seconds. The reason for the outage was a unannounced fiber reconnection by provider technician.
- November 8th: The link between MDH - FSN2 was down after maintenance on SUNETTICKET-8212. Fiber has been repaired now and the services are back up.
- November 8th: The link between Abisko - Rensjön was down. The reason was a power outage at providers site. After the power was restored our optical equipment didn't start up, some hardware was broken and had to be replaced.
- November 3rd: The link between STHB and ESH went down after maintenance on SUNETTICKET-8197 due to human error.
- November 1st: wiki.sunet.se became unavailable.
- October 26th: wiki.sunet.se became unavailable.
- October 22nd: Major and a minor error on FPC 3 in router lla1-r2. All services were restored after a reboot of the card.

Scheduled:

- November 28th: Provider performed a power maintenance in Narvik.
- November 22nd: SUNET performed software upgrade on the router lin3-r1 in Linköping.
- November 15th: Supplier performed a fiber maintenance between Gällivare - Jokkmokk, however it is not possible to restore the services after it was completed. There is an issue with high reflection near Gällivare, that issue will be tracked on SUNETTICKET-8249
- November 15th: Move of optical equipment at the lla site in Lyby to a new site in Hörby. 1hour after the migration one of the fibers started reporting high reflection. Created SUNETTICKET-8246 for the incident.
- November 14th: Supplier performed planned circuit relocation maintenance between Göteborg - Varla.
- November 14th: Replacement of router ltu-r2 at the LTU campus.
- November 9th: Provider performed a planned maintenance in Hamburg that affected MS-express services.
- November 9th: Provider performed a cable maintenance that affected the link between Skövde - Ulricehamn.
- November 9th: Fiber provider preformed fiber maintenance Göteborg - Varla.
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- November 8th: Provider performed an upgrade maintenance that affected the IP-VPN customer connection to RISE Aurorumvägen 2 Luleå.
- November 7th: Provider performed a cable maintenance on the fiber between MDH2 and FSN2.
- November 6th: Provider performed a migration maintenance that affected the IP-VPN customer connection for RISE Hörneborgsvägen 12 Domsjö.
- November 6th: Supplier performed rerouting maintenance in Stockholm.
- November 6th: Provider performed an upgrade maintenance that affected the IP-VPN customer connection to RISE Fridtunagatan 41 Linköping.
- November 3rd: Supplier performed cable work in Stockholm that affected one of the links towards Marie Cedershiöld Högskola.
- November 2nd: Provider performed migration maintenance that affected the IP-VPN customer connection to RISE Aurorumvägen 2 Luleå.
- October 31st: Service provider performed migration maintenance that affected IP-VPN customer connections to RISE in Sven Hultins plats 5, Arvid Hedvalls Backe 4 and Gibraltargatan 35 in Göteborg.
- October 20th: Provider performed fiber maintenance on the stretch between Kiruna and Gällivare.

Scope	Unscheduled	Scheduled	Total
Hardware	0 pcs	1 pcs 00:32	1 pcs 00:32
Link	7 pcs 6d 12:55	15 pcs 2d 23:25	22 pcs 9d 12:20
None	2 pcs 23:45	2 pcs 00:25	4 pcs 1d 00:10
Routing	0 pcs	0 pcs	0 pcs
Software	2 pcs 04:28	1 pcs 01:29	3 pcs 05:57