

Presentations by Stefan Liström

Presentations by [Stefan Liström](#):

2008

- [NORDUnet conference](#) (9-11 April, Finland)
 - Tools and processes for an NREN NOC - [Recorded presentation](#)

2009

- [Atlassian usergroup](#) (2 April, Finland)
 - [Advanced trouble ticketing functionality for research networks using Jira and Confluence](#)
- [Terena 2nd e2e workshop](#) (7 December, Amsterdam)
 - [Introduction to TF-NOC](#)

Presentations 2011

- [UKNOF21](#) (19th of January, England)
 - TF-NOC Survey (Tools and Services), [PDF](#)

Presentations 2012

- [TF-NOC 5th meeting](#) (15-16th of February, Croatia)
 - Ticketing System integration, [PDF](#)