

202110 - Public report

Unscheduled:

- October 20th: The router oru-r1.sunet.se at Örebro universitet (ORU) was unreachable because FPC was broken. FPC was replaced to fix this issue.
- October 13th: A failed maintenance job has caused outage on the link between Kalmar - Karlskrona.
- October 12th: Delivery of inbound emails were delayed during the disturbance. Server gave a temporary failure message, so no emails have been rejected.

Outbound traffic was not affected

- October 8th: The link towards Riksarkivet in Ramsele went down. This was due to the maintenance in SUNETTICKET-7380, customer fiber was in the wrong place got affected by the relocation maintenance.
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- October 6th: An unannounced maintenance caused an outage on the link between Stockholm and Ramsele.
- October 6th: An unannounced maintenance caused an outage on the link between Skeria Campus, Skellefteå - UmU, Umeå universitet, Umeå.
- October 5th: Link was down due to unknown reasons. No reply from contact at customer
- October 5th: Provider repaired link between Kalix and Haparanda that had outage due to fiber cut.
- October 4th: Faulty FPC3 in router umu-r2 caused outage on the links towards HPC2N. Solved with replacement of hardware.

Scheduled:

- October 27th: Supplier performed a cable work due to road construction in Skara.
- October 26th: Supplier performed fiber work in Kiruna.
- October 21st: Supplier performed fiber maintenance on link in Kiruna.
- October 12th: Supplier performed a fiber maintenance in Kalmar, Sweden. A faulty fiber splice caused an outage after the maintenance were completed. The incident was tracked in SUNETTICKET-7432
- October 8th: Supplier performed cable maintenance, relocation of airborne fiber cable. Due to security reasons this was performed in daytime /light
- October 6th: Supplier performed cable maintenance in Luleå.
- October 5th: Supplier performed fiber maintenance in Ånge, Sweden.

Scope	Unscheduled	Scheduled	Total
Hardware	2 pcs 1d 18:02	0 pcs	2 pcs 1d 18:02
Link	6 pcs 1d 20:06	5 pcs 22:55	11 pcs 2d 19:01
None	2 pcs 18:52	2 pcs 12:16	4 pcs 1d 07:08
Routing	0 pcs	0 pcs	0 pcs
Software	0 pcs	0 pcs	0 pcs