

# 202001 - Public report

## Unscheduled:

- January 8th: We noticed a loss of signal on our link between BAL and MAP2. Carrier could not find any RFO.
- January 27: SUNET survey host [sUNET.artologik.net](http://sUNET.artologik.net) was down due to an issue with the service provider.
- December 17th: Customer reported outages on VPN service. Everything is working and has been stable. Will go ahead and close the ticket.
- December 15th: Router was down. It came up after a restart. No current errors.
- December 15th: Link between FSN2 and STHB was down. No RFO found.
- December 9th: The link to MDH flapped. It was an unannounced maintenance.

## Scheduled:

- January 22nd: Cold reboot was performed on a card in DU2.
- January 19th: Supplier performed fiber maintenance on the link between Kalix and Kiruna.
- January 13th: Supplier performed fiber maintenance in Norrbotten between Kiruna and Kalix.

Scope	Unscheduled	Scheduled	Total
Hardware	0 pcs	0 pcs	0 pcs
Link	2 pcs 06:01	0 pcs	2 pcs 06:01
None	3 pcs 03:42	3 pcs 04:03	6 pcs 07:45
Routing	0 pcs	0 pcs	0 pcs
Software	1 pcs 01:50	0 pcs	1 pcs 01:50