

# 201112 - Public report

## Unscheduled:

- December 19th: After a fiber maintenance, the green link to BTH suffered from severe packet loss, due to a faulty transponder card.
- December 9th: There was an outage on the red network in Göteborg. The reason for the outage was a fiber cut caused by excavation work in Göteborg.
- December 6th: The link towards DU on the green network was in a flapping state due to a problem with the optical equipment in Borlänge.
- December 4th: There was an outage in the west red network affecting GU, HH, GSIX, HB, CSB and CTH. The reason was an unannounced planned maintenance.
- December 1st: The green link between DU and SUNET suffered an outage due a faulty controller card on a transmission node in Borlänge.

## Scheduled:

- December 20th: A faulty interface card was replaced in the transmission equipment in Kristianstad affecting the link to HKR.
- December 18th: Our fibre provider carried out service affecting maintenance on the south green network.
- December 15th: Our provider carried out maintenance work affecting the south green network.
- December 13th: A planned maintenance was performed at LTU to relocate the SUNET equipment to a new location.
- December 12th: We performed an emergency planned maintenance on the Adobe Connect system.
- December 12th: Software upgrade has been carried out on SUNET's core routers affecting DDB, NETNOD, IRF, SSC, HGO, PK, RAA, SLU, SHS, NORDGEN, GSIX and SMVK.
- December 8th: Software upgrade was performed on SUNET core routers affecting HGO and IRF.
- December 5th: Our provider performed maintenance work in Kalmar which affected LNU.
- December 5th: Our supplier performed a planned emergency software upgrade in Stockholm which affected Riksarkivet's VPN services from Stockholm to Härnösand, Fränsta and Ramsele.
- December 3rd: Our dark fiber supplier performed a planned maintenance and moved their links to new fibers in order to improve the services to Örebro Universitet.
- December 2nd: Our supplier performed a planned cable splice maintenance in west red network due to a road construction in Kviberg. This affected Högskolan i Halmstad.

Scope	Unscheduled	Scheduled	Total
Hardware	1 pcs 03:34	1 pcs 00:01	2 pcs 03:35
Link	4 pcs 1d 07:28	6 pcs 07:10	10 pcs 1d 14:38
None	0 pcs	1 pcs 00:42	1 pcs 00:42
Routing	0 pcs	0 pcs	0 pcs
Software	0 pcs	3 pcs 02:11	3 pcs 02:11

Total onåbarhet för redundant anslutna kunder: 0 minuter.