

201110 - Public report

Unscheduled:

- October 19th: An unannounced planned maintenance by our fibre supplier caused an outage on UMU's red uplink.
- October 19th: A faulty transmission card caused outages for KAU's green uplink to SUNET.
- October 11th: A power outage in Stockholm, followed by a UPS failure caused outages on customer links and services. A complete RFO has been distributed via email.
- October 6th: A faulty 10G aggregation module in one of our transmission nodes in Göteborg caused several outages for CSB.

Scheduled:

- October 26th: A service affecting maintenance was performed in order to resolve an issue with an optical node on the West Green network.
- October 20th: A faulty transponder card in Örebro was replaced. This caused 12 minutes of reduced redundancy to Karlstad Universitet.
- October 19th: A faulty module in Göteborg was replaced affecting CSBs connection to the SUNET red network.
- October 16th: Our supplier performed a planned fiber maintenance in Eslöv affecting the SUNET south green network.
- October 14th: To improve redundancy in the south red network fiber rerouting was performed between Låstringe and Stockholm. The rerouting was successful and all services was restored.
- October 12th: A planned maintenance was performed in order to improve redundancy in the West Red network.

| Scope | Unscheduled | Scheduled | Total |
|----------|-------------|-------------|-------------|
| Hardware | 3 pcs 10:46 | 3 pcs 00:33 | 6 pcs 11:19 |
| Link | 1 pcs 02:38 | 3 pcs 02:24 | 4 pcs 05:02 |
| None | 0 pcs | 0 pcs | 0 pcs |
| Routing | 0 pcs | 0 pcs | 0 pcs |
| Software | 0 pcs | 0 pcs | 0 pcs |