



CTO FORUM 13.5.2014

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Funet

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- Preliminary cost sharing for year 2015
- Currently based on the amount of people (staff and students), other models has been also discussed
- Basic cost has a formula, that has a multiplier (euros) and an exponent (0,n)
- Extra services (router service, light paths, Adobe Connect, Box...etc) has fixed price

CSC

- Q: How does other NRENs share their costs?
- Ministry is going to change the streering model for CSC/Funet and universities.
- Funet annual meeting tomorrow with Funet Technical Seminar and WorkShops
- Funet Customer Survey 2014 just finished, ~20 questions (y2012: over 40)
- Net Promoter Score 2014: 68 (y2012: 66)
- Answering rate at ogranisational level:
 - universities (#14): 100%
- universities of applied science (#24): 80%
 - others (#36): 49%







